

Cooltan Returns & Exchanges

Please follow these simple steps to process a return and/or exchange:

①



Fill out this return form below.

②



Package up the item(s) you are returning back along with this return form into an appropriate envelope or box.

③



Use return address label located on the back of this return form at the top right hand corner. Seal up the package.

④



Go to your local post office to apply the correct postage and mail it.

You may return unworn merchandise with all size tags attached and in its' original package within 60 days for an exchange or refund. Make sure the hygienic liner is still attached to the women's bottoms or returns will not be accepted. Initial shipping charges are non-refundable. Returns for a refund after 60 days will get an online store credit. **Please allow 18 business days for your return(s) or exchange(s) to be processed.**

Name _____

State/Province _____

Address 1 _____

Zip/Postal Code _____

Address 2 _____

E-mail Address _____

City _____

Phone Number _____

PLEASE SPECIFY THE ITEMS YOU ARE SENDING BACK TO US:

| STYLE NUMBER | COLOR | SIZE | QTY | REASON |
|--------------|-------|------|-----|--------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Reason Code: [1] Too small [2] Too big [3] Defective (please explain) [4] Other: _____

For office use only:

| | | | |
|--------|---------|------|---------|
| CutOrd | RetCode | Cond | CustNum |
|--------|---------|------|---------|

PLEASE SPECIFY THE ITEMS THAT YOU WOULD LIKE IN EXCHANGE:

| REPLACE W/ STYLE # | COLOR | SIZE | QTY | -OR- REFUND AMT |
|--------------------|-------|------|-----|-----------------|
| | | | | |
| | | | | |
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| | | | | |

Please send your return(s) via Standard Mail, and attain a receipt or tracking number for the return for your reference.

Please wrap your package securely and send it to: COOLWARE, 5510 BIRDCAGE ST #130, CITRUS HEIGHTS, CA 95610-7620.
Phone: 1-800-235-3003 | Fax: 1-916-313-8558 | E-mail Address: service@cooltan.net

For office use only:

| | | | | | | | | | | | | |
|---------|-----|-------|-------|-----|-----|----|----|---|-----|----|-----|----|
| Initial | Amt | Chkr1 | Chkr2 | REG | AMA | PP | FC | P | INT | RS | FRM | \$ |
|---------|-----|-------|-------|-----|-----|----|----|---|-----|----|-----|----|